

Site History Report

Effective: 01/07/2022 to 30/06/2024
Service: Roads General
Site: Joppa Road (7902385)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Site: Joppa Road (7902385)			Locality: Portobello East, Edinburgh, City of Edinburgh			Area: North East Locality		
Condition Survey								
Defect No: Description		Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset: 1.00 Asset - Locn.: Whole Street				Feature Type: Road Asset			Area: North East Locality	
Batch: 41194619 - Inspection Batch No actionable defects found				Route: South Mobile Inspection Route			Date: 18/06/2024	
Batch: 41192089 - Inspection Batch				Route: NE_Joppa_6Month			Date: 15/05/2024	
42157329	1x6m patch	15/05/2024	Outside 4	RD: CW Cracked/Broken	Internal		No Action Required	
Batch: 41191830 - Inspection Batch No actionable defects found				Route: South Mobile Inspection Route			Date: 14/05/2024	
Batch: 41188821 - Inspection Batch No actionable defects found				Route: South Mobile Inspection Route			Date: 09/04/2024	
Batch: 41188760 - Inspection Batch				Route: Ad hoc Route			Date: 08/04/2024	
42153949	3 number potholes	08/04/2024	Opposite number 20	RD: CW Pothole	Internal		Committed	50157679
Batch: 41187754 - Inspection Batch				Route: Ad hoc Route			Date: 27/03/2024	
42153163	2 number potholes	27/03/2024	Opposite number 6	RD: CW Pothole	Internal		Committed	50156936
Batch: 41185977 - Inspection Batch No actionable defects found				Route: South Mobile Inspection Route			Date: 12/03/2024	
Batch: 41183338 - Inspection Batch No actionable defects found				Route: South Mobile Inspection Route			Date: 21/02/2024	
Batch: 41179249 - Inspection Batch No actionable defects found				Route: South Mobile Inspection Route			Date: 19/01/2024	
Batch: 41177004 - Inspection Batch				Route: NE_Joppa_6Month			Date: 04/01/2024	
42143177	1 pothole	04/01/2024	Outside 4	RD: CW Pothole	Internal		Committed	50149291
42143175	1x6m patch	04/01/2024	Outside 4	RD: CW Cracked/Broken	Internal		No Action Required	
42143170	.5x1m patch	04/01/2024	Opposite 101	RD: CW Cracked/Broken	Internal		Uncommitted	50126465
42143173	.5x1m patch .5x3.5m patch	04/01/2024	Opposite 20	RD: CW Cracked/Broken	Internal		No Action Required	
Batch: 41175361 - Inspection Batch				Route: Ad hoc Route			Date: 22/12/2023	
42142710	2 number potholes	22/12/2023	Outside and opposite number 5	RD: CW Pothole	Internal		Committed	50148800
Batch: 41174891 - Inspection Batch No actionable defects found				Route: South Mobile Inspection Route			Date: 19/12/2023	
Batch: 41172591 - Inspection Batch				Route: Ad hoc Route			Date: 22/11/2023	
42140289	1 number pothole	22/11/2023	At junction of Morton Street	RD: CW Pothole	Internal		Committed	50146428
Batch: 41172072 - Inspection Batch No actionable defects found				Route: South Mobile Inspection Route			Date: 17/11/2023	
Batch: 41168728 - Inspection Batch No actionable defects found				Route: South Mobile Inspection Route			Date: 16/10/2023	

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Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
	Asset: 1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset			Area: North East Locality	
	Batch: 41167736 - Inspection Batch No actionable defects found			Route: Ad hoc Route			Date: 05/10/2023	
	Batch: 41166079 - Inspection Batch No actionable defects found			Route: South Mobile Inspection Route			Date: 21/09/2023	
	Batch: 41163366 - Inspection Batch No actionable defects found			Route: South Mobile Inspection Route			Date: 22/08/2023	
	Batch: 41161191 - Inspection Batch No actionable defects found			Route: South Mobile Inspection Route			Date: 18/07/2023	
	Batch: 41160870 - Inspection Batch			Route: NE_Joppa_6Month			Date: 12/07/2023	
42131739	1x6m patch	12/07/2023	Outside 4	RD: CW Cracked/Broken	Internal		No Action Required	
	Batch: 41159528 - Inspection Batch			Route: Ad hoc Route			Date: 17/06/2023	
42130153	Parking: Disabled Bay -refresh	17/06/2023	69 Joppa road	RD: Markings Disabled Bay	Internal		Committed	50137905
	Batch: 41159218 - Inspection Batch No actionable defects found			Route: South Mobile Inspection Route			Date: 14/06/2023	
	Batch: 41157592 - Inspection Batch No actionable defects found			Route: South Mobile Inspection Route			Date: 18/05/2023	
	Batch: 41156126 - Inspection Batch			Route: Ad hoc Route			Date: 01/05/2023	
42126313	1 number pothole at bus stop	01/05/2023	Opposite number 6	RD: CW Pothole	Internal		Committed	50135286
	Batch: 41155485 - Inspection Batch			Route: South Mobile Inspection Route			Date: 24/04/2023	
42125884	2 carriageway potholes	24/04/2023	Outside 78	RD: CW Pothole	Internal		Committed	50134872
	Batch: 41154759 - Inspection Batch			Route: Ad hoc Route			Date: 14/04/2023	
42125197	1 number pothole	14/04/2023	Opposite number 7	RD: CW Pothole	Internal		Committed	50134242
	Batch: 41153080 - Inspection Batch No actionable defects found			Route: South Mobile Inspection Route			Date: 24/03/2023	
	Batch: 41150225 - Inspection Batch			Route: Ad hoc Route			Date: 23/02/2023	
42119710	request to remove disabled bay	23/02/2023	outside no. 53	RD: Markings Disabled Bay	Internal		Committed	50130079
	Batch: 41150129 - Inspection Batch No actionable defects found			Route: South Mobile Inspection Route			Date: 23/02/2023	
	Batch: 41149717 - Inspection Batch			Route: Ad hoc Route			Date: 20/02/2023	
42119146	1 number pothole	20/02/2023	Outside number 10	RD: CW Pothole	Internal		Committed	50129665
	Batch: 41146515 - Inspection Batch No actionable defects found			Route: South Mobile Inspection Route			Date: 25/01/2023	
	Batch: 41143839 - Inspection Batch			Route: NE_Joppa_6Month			Date: 17/01/2023	
42115343	.5x1m patch	17/01/2023	Opposite 101	RD: CW Cracked/Broken	Internal		No Action Required	
42115341	1x6m patch	17/01/2023	Outside 4	RD: CW Cracked/Broken	Internal		No Action Required	
42115345	.5x1m patch	17/01/2023	At bus stop opposite 6	RD: CW Cracked/Broken	Internal		Uncommitted	50126467

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Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Asset:	1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset			Area: North East Locality	
Batch: 41143436 - Inspection Batch				Route: Ad hoc Route			Date: 13/01/2023	
42115001	1 number pothole	13/01/2023	Outside number 17	RD: CW Pothole	Internal		Committed	50126102
Batch: 41143432 - Inspection Batch				Route: Ad hoc Route			Date: 13/01/2023	
42114998	1 number pothole	13/01/2023	Outside number 57	RD: CW Pothole	Internal		Committed	50126101
Batch: 41140010 - Inspection Batch No actionable defects found				Route: South Mobile Inspection Route			Date: 19/12/2022	
Batch: 41137231 - Inspection Batch No actionable defects found				Route: South Mobile Inspection Route			Date: 29/11/2022	
Batch: 41133592 - Inspection Batch No actionable defects found				Route: South Mobile Inspection Route			Date: 24/10/2022	
Batch: 41131527 - Inspection Batch No actionable defects found				Route: South Mobile Inspection Route			Date: 26/09/2022	
Batch: 41130046 - Inspection Batch No actionable defects found				Route: South Mobile Inspection Route			Date: 23/08/2022	
Batch: 41128305 - Inspection Batch No actionable defects found				Route: South Mobile Inspection Route			Date: 26/07/2022	
Batch: 41127978 - Inspection Batch				Route: NE_Joppa_6Month			Date: 22/07/2022	
42105044	1x6m patch	22/07/2022	Outside 4	RD: CW Cracked/Broken	Internal		No Action Required	
42105046	Remove broken slabs and renew grano around catv box	22/07/2022	Outside 10	RD: FW Grano Cracked/Broken	Internal		Committed	50116760

Customer Services

Enquiry No.: 1790324	Logged by: Verint CRM Connector	on: 30/06/2024 15:59
Service: Roads General	Subject: Road: Defective / Damaged	Classification: Request for service
Desc.:		
Location: pothole in the middle of the junction	Contact:	
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Job Number: 50163138	Defect Number: 42160601	
Enquiry No.: 1750078	Logged by: Verint CRM Connector	on: 08/05/2024 11:22
Service: Roads General	Subject: Road: Defective / Damaged	Classification: Request for service
Desc.:		
Location: Westbound in several locations. Particularly one lengthy trench pothole. Now a danger to two wheeled road users.	Contact:	
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset

Site History Report

Effective: 01/07/2022 to 30/06/2024
Service: Roads General
Site: Joppa Road (7902385)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1740497
Service: Roads General
Desc.:
Location: Multiple potholes on Joppa Road between junctions with Morton Street and Brunstane Road.

Logged by: Verint CRM Connector
Subject: Road: Defective / Damaged

on: 21/04/2024 20:24
Classification: Request for service

Contact:

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1739499
Service: Roads General
Desc.:
Location: Lots of potholes around the area beside the small corner newsagent.

Logged by: Verint CRM Connector
Subject: Road: Defective / Damaged

on: 19/04/2024 11:31
Classification: Request for service

Contact:

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1739035
Service: Roads General
Desc.:
Location: Series of potholes that have been here for ages and are very deep

Logged by: Verint CRM Connector
Subject: Road: Defective / Damaged

on: 18/04/2024 15:25
Classification: Request for service

Contact:

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1736798
Service: Roads General
Desc.:
Location: Just at the bus stop at Joppa Rd heading west

Logged by: Verint CRM Connector
Subject: Road: Defective / Damaged

on: 15/04/2024 12:09
Classification: Request for service

Contact:

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1735877
Service: Roads General
Desc.:
Location: Large deep pothole.

Logged by: Verint CRM Connector
Subject: Road: Defective / Damaged

on: 13/04/2024 08:01
Classification: Request for service

Contact:

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1734773
Service: Roads General
Desc.:
Location: Several large potholes along length of Joppa Road. Not only the one already marked.

Logged by: Verint CRM Connector
Subject: Road: Defective / Damaged

on: 11/04/2024 10:13
Classification: Request for service

Contact:

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1732649
Service: Roads General
Desc.:
Location: There is a significant pothole in the road. There is also a number of smaller potholes causing drivers to swerve to avoid going into them.

Logged by: Verint CRM Connector
Subject: Road: Defective / Damaged

on: 08/04/2024 14:08
Classification: Request for service

Contact:

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Site History Report

Effective: 01/07/2022 to 30/06/2024
Service: Roads General
Site: Joppa Road (7902385)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1731898 Service: Roads General Desc.: Location: Big potholes will likely cause accidents with bikes motorcycles or scooters	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 07/04/2024 09:20 Classification: Request for service Contact:
Plot Number: 1.00 Job Number: 50157679	Feature Id - Location: Whole Street Defect Number: 42153949	Feature Type: Road Asset
Enquiry No.: 1731266 Service: Roads General Desc.: Location: Potholes	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 05/04/2024 19:13 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1731257 Service: Roads General Desc.: Location: Potholes	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 05/04/2024 19:05 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1730993 Service: Roads General Desc.: Location: There are a few large potholes on this stretch of road. Drivers need to try to avoid these with the potential of causing an accident.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 05/04/2024 14:10 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1730618 Service: Roads General Desc.: Location: Potholes	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 05/04/2024 09:27 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1730451 Service: Roads General Desc.: Location: There are several potholes heading west from the bottom of Morton Street mostly before the bus stop. One in particular has become very deep over the past few days. There are several repairs needing done on this stretch of road.	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 04/04/2024 22:33 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1730314 Service: Roads General Desc.: Location: Pothole	Logged by: Verint CRM Connector Subject: Road: Defective / Damaged	on: 04/04/2024 18:11 Classification: Request for service Contact:
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset

Site History Report

Effective: 01/07/2022 to 30/06/2024
Service: Roads General
Site: Joppa Road (7902385)

Asset Number: 1.00 to 1.00
Display Action Officer: No

Customer Services

Enquiry No.: 1726973 **Logged by:** Verint CRM Connector **on:** 29/03/2024 18:33
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: increasingly deep, dangerous potholes all along this bit of road. Really dangerous for cyclists **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1726920 **Logged by:** Verint CRM Connector **on:** 29/03/2024 16:28
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: There are several potholes along this stretch of road **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1726637 **Logged by:** Verint CRM Connector **on:** 29/03/2024 09:29
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Multiple potholes on this stretch of road which are getting worse each day. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1726296 **Logged by:** Verint CRM Connector **on:** 28/03/2024 15:02
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Driving westwards on Joppa Road from junction of Morton Street several potholes that are becoming alloy busting. (up to Hi Fi Corner shop) **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1724538 **Logged by:** Verint CRM Connector **on:** 26/03/2024 08:38
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Potholes **Contact:**
Category: Potholes

Getting worse. Loose stones hitting parked cars.

Location:
Easting/Northing: 331399/673460 (55.949257, -3.100071)
Nearest road to the pin placed on the map (automatically generated by OpenStreetMap): 12, Joppa Road, Joppa, Portobello, City of Edinburgh, Alba / Scotland, EH15 2HB, United Kingdom
Nearest postcode to the pin placed on the map (automatically generated): EH15 2EU (15m away)

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Job Number: 50156936 **Defect Number:** 42153163

Site History Report

Effective: 01/07/2022 to 30/06/2024

Service: Roads General

Site: Joppa Road (7902385)

Asset Number: 1.00 to 1.00

Display Action Officer: No

Customer Services

Enquiry No.: 1723061 Logged by: Verint CRM Connector on: 22/03/2024 16:26
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:
Location: Terrible section of road here potholes and sunken road further along near church at Brunstane Rd North. Contact:

Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset

Enquiry No.: 1686670 Logged by: Verint CRM Connector on: 26/01/2024 15:07
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:
Location: Good afternoon. Contact:

I hope this message finds you well. I recently failed my car's MOT due to damages caused by potholes and road conditions in and around Pittville Street. The associated repair expenses have arisen due to these road issues. I am inquiring about the possibility of compensation or reimbursement for the repair costs. Could you please guide me on the appropriate steps or authorities to contact in this matter?

Thank you for your prompt attention to this issue.

Kind regards,

Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset

Enquiry No.: 1673413 Logged by: Verint CRM Connector on: 07/01/2024 22:11
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:
Location: Travelling west from lights. 4 or 5 sunken areas that will damage wheels and require immediate repair Contact:

Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset

Enquiry No.: 1671142 Logged by: Verint CRM Connector on: 04/01/2024 11:07
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:
Location: 2, Joppa Road, Bellfield, Portobello, Contact:

Enquiry No.: 1662760 Logged by: Verint CRM Connector on: 16/12/2023 14:37
Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service
Desc.:
Location: There is a large bump on the pavement (caused by tree root?) creating an obstacle that is difficult to see. Contact:
My [REDACTED] has tripped and fallen badly, [REDACTED]

Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset

Site History Report

Effective: 01/07/2022 to 30/06/2024
Service: Roads General
Site: Joppa Road (7902385)

Asset Number: 1.00 to 1.00
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Customer Services

Enquiry No.: 1662484 **Logged by:** Verint CRM Connector **on:** 15/12/2023 19:11
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Bad hole in the road and when driving over heard a very loud knock in our car so felt deep. It was dark. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50148800 **Defect Number:** 42142710

Enquiry No.: 1643243 **Logged by:** Verint CRM Connector **on:** 13/11/2023 10:13
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: Problem: Overgrown.
Location:Verge / Grass area .
Type:Foliage / Bush
Location: Neighbour has overgrown trees leyladii , they are far too big and are too near telephone lines and totally block light from nearby gardens **Contact:**

Enquiry No.: 1595234 **Logged by:** Verint CRM Connector **on:** 09/08/2023 19:51
Service: Roads General **Subject:** Trees & Foliage: Defect **Classification:** Request for service
Desc.: What type of sign is it? Road sign problem, type unlit
Location: Overgrown trees blocking sight of 20mph to road users including Lothian buses that all speed through this residential area. Please cut back trees and install speed bumps or flashing 20mph signs to improve residents safety. **Contact:**

Enquiry No.: 1551532 **Logged by:** Verint CRM Connector **on:** 15/05/2023 23:05
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Road damaged in front of bus stop and create huge noise when bus goes on it. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1544509 **Logged by:** Verint CRM Connector **on:** 28/04/2023 23:24
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pod hole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1544508 **Logged by:** Verint CRM Connector **on:** 28/04/2023 23:22
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Puddle **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50135286 **Defect Number:** 42126313

Enquiry No.: 1536994 **Logged by:** Verint CRM Connector **on:** 14/04/2023 07:53
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50134242 **Defect Number:** 42125197

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Enquiry No.: 1511822 **Logged by:** Verint CRM Connector **on:** 18/02/2023 12:59
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: A deep pothole front of the flat, each time a bus or heavy vehicle passes, it causes the flat to shake. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50129665 **Defect Number:** 42119146

Enquiry No.: 1493098 **Logged by:** [REDACTED] **on:** 16/01/2023 09:15
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.: From: [REDACTED] >
Date: Friday, January 13, 2023 at 1:13:59 PM
To: customer.care@edinburgh.gov.uk <customer.care@edinburgh.gov.uk>
Subject: Drainage issues on Joppa Road EH15 - Waste services link does not work on website?

Dear Sir / Madam,
Our road is constantly flooding when raining due to drains being blocked from fallen leaves, which have all turned to slush/mud now making the problem worse. We are having to stand in this contamination (drains flooded) to get into our car & going into the house. It is a busy area where it's often to get a parking space. Please can some form of cleaning be arranged to alleviate the issue. I have attached some photos as evidence.
When it was flooded last week, we struggled to get to the car with all the traffic driving through the flood at speed, not helped by the large potholes which had the surface water reaching the roof of the parked car.
best regards
[REDACTED]

Location: From: [REDACTED] **Contact:**
Date: Friday, January 13, 2023 at 1:13:59 PM
To: customer.care@edinburgh.gov.uk <customer.care@edinburgh.gov.uk>
Subject: Drainage issues on Joppa Road EH15 - Waste services link does not work on website?

Dear Sir / Madam,
Our road is constantly flooding when raining due to drains being blocked from fallen leaves, which have all turned to slush/mud now making the problem worse. We are having to stand in this contamination (drains flooded) to get into our car & going into the house. It is a busy area where it's often to get a parking space. Please can some form of cleaning be arranged to alleviate the issue. I have attached some photos as evidence.
When it was flooded last week, we struggled to get to the car with all the traffic driving through the flood at speed, not helped by the large potholes which had the surface water reaching the roof of the parked car.
best regards
[REDACTED]

Enquiry No.: 1491079 **Logged by:** Verint CRM Connector **on:** 12/01/2023 18:49
Service: Roads General **Subject:** Road: Defective / Damaged **Classification:** Request for service
Desc.:
Location: Pothole **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset
Job Number: 50126101 **Defect Number:** 42114998

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Enquiry No.: 1491076	Logged by: Verint CRM Connector	on: 12/01/2023 18:48
Service: Roads General	Subject: Road: Defective / Damaged	Classification: Request for service
Desc.:		
Location: Pothole	Contact:	
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1444600	Logged by: Verint CRM Connector	on: 11/10/2022 13:13
Service: Roads General	Subject: Road: Defective / Damaged	Classification: Request for service
Desc.:		
Location: Mobile Road Closure Sign keeps blowing over. Sand bags are all burst with sand all over corner of road. This will blow over and hit a car on the main road. I have mentioned this before and nothing has been done.	Contact:	
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset
Enquiry No.: 1442929	Logged by: Verint CRM Connector	on: 07/10/2022 13:20
Service: Roads General	Subject: Road: Defective / Damaged	Classification: Request for service
Desc.:		
Location: Heavy Road Closure sign at the bottom of Brunstane Road, Joppa, has been blown over. Sign lying on Road. Danger to cars. Ballast bags have rotted and burst with sand over Road surface. Needs urgent attention.	Contact:	
Plot Number: 1.00	Feature Id - Location: Whole Street	Feature Type: Road Asset

Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	Asset: 1.00	Asset - Locn.: Whole Street		Feature Type: Road Asset		Area: North East Locality	
50104609	Blocked gully needs cleaned and flushed (Gully: Blocked / Flooding)	Outside number 67	RG: Gully - Standard Priority	Job Complete	28/01/2022	03/10/2022 Act.	RDGC14/82004353
50116760	Remove broken slabs and renew grano around catv box (RD: FW Grano Cracked/Broken)	Outside 10	RD: Cat 3 - 60 Day	Job Complete	22/07/2022	25/07/2022 Act.	ROAD/82065687
50126101	1 number pothole (RD: CW Pothole)	Outside number 57	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	13/01/2023	14/01/2023 Act.	ROAD/82070768
50126102	1 number pothole (RD: CW Pothole)	Outside number 17	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	13/01/2023	14/01/2023 Act.	ROAD/82070769
50129665	1 number pothole (RD: CW Pothole)	Outside number 10	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	20/02/2023	21/02/2023 Act.	ROAD/82073041
50130079	request to remove disabled bay (RD: Markings Disabled Bay)	outside no. 53	Parking Operations	Job Complete	23/02/2023	24/02/2023 Act.	ROAD/82073284
50134242	1 number pothole (RD: CW Pothole)	Opposite number 7	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	14/04/2023	17/04/2023 Act.	ROAD/82075775
50134872	2 carriageway potholes (RD: CW Pothole)	Outside 78	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	24/04/2023	25/04/2023 Act.	ROAD/82076246
50135286	1 number pothole at bus stop (RD: CW Pothole)	Opposite number 6	RD: Cat 3 - 60 Day	RD: Made Safe Job Complete	01/05/2023	02/05/2023 Act.	ROAD/82076579